

 Jaymart GROUP	Electronic Waste and End-of-Life Product Management Policy	
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# Electronic Waste and End-of-Life Product Management Policy

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## Introduction


Jaymart Group Holdings Public Company Limited (“the Company”) recognizes the rapid pace of technological advancements in today’s world, which compels consumers to frequently replace their electronic devices to maintain efficiency and compatibility with modern technology. However, this ongoing shift has led to a significant increase in electronic waste (e-waste) every year. In response, the Company places strong emphasis on the proper and environmentally responsible management of hazardous waste (e-waste) generated from its business operations. Additionally, the Company is committed to creating business opportunities through collaboration with partners who share the same vision of offering environmentally responsible products and services to customers.

This commitment not only enhances the Company’s image as a leader in sustainable business practices, but also strengthens customer trust and confidence in its products and services. Moreover, it helps build long-term brand value and credibility. Jaymart Group Holdings Public Company Limited is determined to continuously develop strategies and innovations for more effective e-waste management by researching and adopting best practices. This ensures that the Company’s business operations truly generate positive impacts on both society and the environment.

## Definition

**Electronic Devices** refer to tools or equipment that operate using electrical circuits and internal electronic components such as transistors, resistors, capacitors, and diodes, which are assembled together to generate and control electrical signals or currents for various functions. These devices are capable of processing, storing, and transmitting data, controlling operations, and performing a wide range of tasks as needed.

**Electronic Waste or E-Waste** refers to discarded electrical and electronic devices that have reached the end of their useful life. This includes, but is not limited to, mobile phones, computers, tablets, chargers, batteries, power cords, and various accessories that cannot naturally decompose efficiently. Moreover, such waste often contains hazardous chemicals that pose risks to human health and the environment, such as lead, mercury, and cadmium. When these substances leak into the soil or water sources, they can accumulate and spread through the food chain, potentially causing serious and long-term harm if not properly managed.

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**End-of-Life Products** refer to physical products or goods that can no longer be used or sold due to having reached the end of their designated lifecycle as defined by the manufacturer or relevant organization. This may be due to factors such as expiration of the product’s usable life, degradation in quality, expiration of warranty, technological obsolescence, or discontinuation of support (End of Support). Such products must be properly managed or disposed of in a safe and environmentally friendly manner to prevent potential risks to consumers, society, and the environment.


### Objectives

This Electronic Waste and End-of-Life Product Management Policy is primarily intended to:

1. Reduce the amount of electronic waste generated from end-of-life products through efficient and systematic waste management.
2. Promote the proper handling of hazardous waste and electronic waste in compliance with legal requirements and international standards.
3. Foster sustainable organizational growth by minimizing long-term negative impacts on the environment and communities.
4. Encourage the responsible disposal of electronic waste and support proper recycling or reuse practices.

### Scope

This policy applies to Jaymart Group Holdings Public Company Limited and all its subsidiaries. It encompasses the guidelines and practices related to the management of electronic waste and end-of-life products in accordance with the framework of this policy.

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## Implementation Guidelines

The management of electronic waste has become increasingly important in an era of rapid technological advancement, which has led to a surge in the volume of discarded electronic devices. This type of waste poses significant threats to both the environment and human health due to the presence of hazardous substances such as lead, mercury, and cadmium, which can contaminate soil and water sources.

Jaymart Group Holdings Public Company Limited is committed to conducting its business responsibly, with a strong awareness of the impacts caused by electronic waste and end-of-life products. These products do not naturally decompose and often contain harmful chemicals. Recognizing these risks, the Company has established this Electronic Waste and End-of-Life Product Management Policy to ensure compliance with international standards and alignment with the Sustainable Development Goals (SDGs).


The policy outlines operational guidelines as follows:

### 1. Collaboration for Sustainable Electronic Waste and End-of-Life Product Management

The Company fosters collaboration with business partners to drive operational goals aligned with sustainable development principles, aiming to become an organization with efficient business processes and sustainable growth. This approach addresses environmental challenges holistically under an eco-friendly concept, supporting the United Nations Sustainable Development Goals (UN SDGs), specifically Goal 12: “Ensure sustainable consumption and production patterns.” The Company manages waste generated from end-of-life products in its business processes through environmentally friendly methods. It also integrates expertise from all sectors to develop digital technologies and innovations that enhance the quality of life for people while effectively managing resources.

### 2. Segregation and Collection of Electronic Waste and End-of-Life Products

The Company systematically segregates electronic waste from other types of waste by designating specific areas for the collection and storage of end-of-life or damaged electronic devices such as smartphones, batteries, accessories, and more. Emphasis is placed on safety and contamination prevention to facilitate easy transfer to

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specialized agencies or partners experienced in electronic waste management. All processes are carried out under the principles of the circular economy.

For end-of-life products, the Company has established a structured stock management system that allows for the separation of expired products, which are then stored in designated, properly controlled areas. These products await further handling according to safe, efficient management practices that comply with the Company’s quality standards, while minimizing risks that could affect consumer safety.


### **3. Promoting Customer and Consumer Participation**

The Company is committed to promoting customer participation in sustainable electronic waste management by implementing projects in collaboration with business partners to establish a system for the return of end-of-life or non-functional electronic devices at designated collection points. Incentives such as benefits or discounts on products and services are offered to encourage proper device returns. This initiative aims to stimulate recycling and the correct reuse of resources in accordance with environmental principles, within the framework of a circular economy that seeks to create shared value among the organization, customers, and society as a whole.

### **4. Raising Awareness Both Within and Outside the Organization**

The Company organizes awareness campaigns to encourage employees and consumers to understand the importance and proper methods of electronic waste management, as well as the hazards associated with electronic waste. These messages are communicated through internal publicity channels such as workplace signage, internal digital media, as well as various online platforms and social media.

The awareness efforts aim to ensure that all stakeholders recognize the potential impacts on health and the environment, and to promote adherence to safe practices and established standards. This ensures that electronic waste management is conducted effectively, in an environmentally safe manner, and remains fully traceable.

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Jaymart Group Holdings Public Company Limited is committed to being an integral part of sustainable environmental stewardship by strictly implementing and adhering to this policy. The Company responsibly manages electronic waste and end-of-life products to help reduce environmental impacts and the accumulation of hazardous chemicals that may affect human health and other living organisms within the ecosystem. Furthermore, the Company promotes the efficient use of resources through environmentally friendly recycling and reuse practices, contributing to the creation of a livable and sustainable society in the long term.

The policy shall be effective from May 14, 2024 onwards.



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The approver of the Electronic Waste  
and End-of-Life Product Management Policy

Mr. Pisnu Pong-Acha

Chairman of the Board of Directors

### Records of Revision

